

If the customer calls and says they cannot log into their terminals, then do the following:

1. Dial into their system.
2. Check to see if thirdpty, abcs, and unix are in root.
3. Type `uname -X` to see what version they are on the following example is based on the 506 version.
4. `# ln -s /abcsdist/32v506 abcs` and enter.
5. `# ln -s /abcsthird/32v506 thirdpty`
6. `# ln -s /stand/unix unix`
7. This will put the broken links back together.
8. If you do an `ls` the files will be there.