

Digifax Fax Confirmation Information Deletion

Example:

A customer has gone to their **Main menu>Other Options menu>Fax Server menu**. From this menu the customer has printed the log of Faxed Confirmations for the last month. The Customer then calls saying that he wants to delete all of the entries in that file. He's already printed the entire file.

Solution: (This files resides in /usr/spool/fax/txlogs)

1. From the prompt type **# cd /usr/spool/fax/**
2. From the prompt type **# ls**
3. In the list of files you should see a file called **"txlogs"**
4. From the prompt type **# nte txlogs**
5. Validate that the log you want to delete is the same as your printed copy!
6. Now, from the prompt type **# rm txlogs**
7. Now, from the prompt type **# touch txlogs** (to recreate the txlog file)
8. Now, from the prompt type **# nte txlogs** (to validate that your logs have been deleted)
9. You have now completed the process!

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