

FacetWin Password Recognition Problem

Problem: When upgrading/updating a system that is using Facetwin, if you have PC's that "were" able to log in, but now can ONLY log on as root. Then you will need to perform the following procedures.

Solution: Once logged into your Main Unix Server from the prompt type:

```
# cd /etc
```

Because of the numerous files located in this directory, you will need to type the following command to locate the file in question

```
# l sha*
```

With this command you are asking to be shown any file with the Prefix of "sha". In our case we are looking for the file "shadow@"

Once you have located the file you will need to nte the file using The following command:

```
# nte shadow
```

Once you are ready to edit the file here are the key points to remember.

- a. Any line in this file shall "NOT" include more than 4 colons (:)
- b. Pay particular attention to the line nouser and listen.

In our case I had to edit both the lines listed above (nouser /listen) as follows:

```
nouser:*::::134512464:
```

```
listen:*::::134512464:
```

Please note that each line above has "6" colons, instead of the required 4! We edited each line to read:

```
nouser*::134512464:
```

```
listen*::134512464:
```

FOUR COLONS PER LINE !!!