

Terminal Dies when going into Advantage Software>POS>Order Entry> Initializing...and it dies!

Problem: Customer calls when and says that when he uses Adwin and or Facetwin, on his PC's, to go into Point of Sale.....his screen turn's into the blue screen of death!

Solution: See if that workstation number is set up to us a display pole. If so, delete the unused display pole and try again. It may take a moment the first time, but it should work fine.

Note: David Anders stated to me that any time you have a problem when you enter POS and the screen says "initalinzing".....then 99% of the time it is a display pole problem.