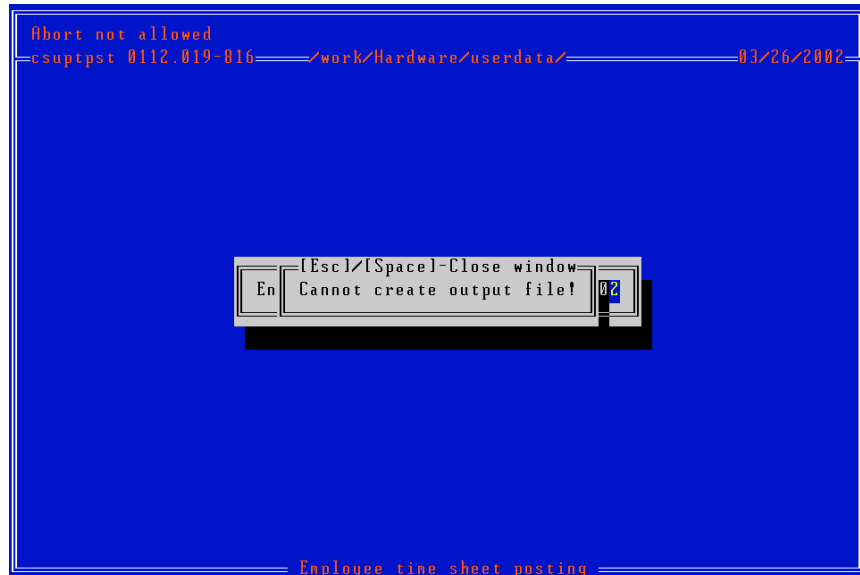


Posting employee timesheet menu Error - Cannot create output file

If, while posting your employee timesheet, you receive an error that says Cannot create output file! You will need to perform the following steps to correct the problem



1. Login to the abcsn (New Support) server as root.

Warning: if you do not have permission to log into the new support server as root **do not** do so. Do not proceed with this document. Do not attempt to attain the root password for new support. Give this document to your system administrator and inform them of the error.

```
SCO OpenServer(TM) Release 5 (abcsn.abcssupport.com) (tty36)
login: root
Password:
LOGIN: *Notice* Unregistered SCO software is installed on your computer.
        Refer to SCO's on-line help for registration information.
Last successful login for root: Tue Mar 26 10:10:03 2002 on tty39
Last unsuccessful login for root: Tue Mar 26 10:00:53 2002 on tty45

        SCO OpenServer(TM) Release 5

        (C) 1976-1998 The Santa Cruz Operation, Inc.
        (C) 1980-1994 Microsoft Corporation
        All rights reserved.

        For complete copyright credits,
        enter "copyrights" at the command prompt.

Port id: tty36   System id: abcsn
ADDRESS=russpc2.3 set to WSNUMBER=016
/
abcsn:p36_# █
```

Posting employee timesheet menu Error - Cannot create output file

2. Type `cd ~` and then the user's name. This will take you into the user's home directory.

```
abcsn:p36_# cd ~janesh
/work2/home/janesh
abcsn:p36_#
```

3. Type `lf`. This will show you the contents of the directory.

```
abcsn:p36_# lf
.kshrc      .lastlogin  .news_time  .profile    .sh_history
/work2/home/janesh
abcsn:p36_#
```

4. Type `mkdir Doc`. This will create a directory called Doc. Make sure you capitalize the D and leave the o and c lowercase.

```
abcsn:p36_# mkdir Doc
/work2/home/janesh
abcsn:p36_#
```

5. Type `lf` again. You should now see a directory called Doc.

```
/work2/home/janesh
abcsn:p36_# lf
.kshrc      .lastlogin  .news_time  .profile    .sh_history  Doc/
/work2/home/janesh
abcsn:p36_#
```

6. The user's directory should now be setup. Type `exit` to log out.

```
/work2/home/janesh
abcsn:p36_# exit
```

7. Login as that user and make sure you are able to post. If not, return to the beginning of this document and make sure you have typed everything correctly.