

Trouble Shooting Terminal Process of Elimination

If terminal doesn't respond please check the following:

The following is a list of things that could be wrong with the terminal!

- A. The power cord may be loose
- B. The terminal configuration may be wrong
- C. The connector may be bad
- D. The connector may be hooked up to the wrong port on the back of terminal
- E. The line may be bad
- F. The Terminal Port may be bad

Check the following steps below for the process of elimination!

1. Is there power to the terminal?
2. Is there garbage on the screen, if so the terminal needs to be reconfigured
3. If you get hung up when it asks for a password, the line or connector is bad
4. At a # sign type in sysut go to terminal menu, go to the tty that you are having trouble with and F8 to (disable and enable the terminal)
5. Take the non-working terminal and hook it up to a working terminal port.
6. If the terminal works on another good terminal port, then take the (line) on which the terminal was not working and hook up to the port that is good to check if the cable and connector is good!
7. If that doesn't work, the odds the port is bad.
8. If all fails above, call ABCS Support.