

Raid Cabinet 4 6 8 Bay

LCD message ROM ERROR

The ROM ERROR display screen means you need to re upload the firmware on the unit. First of all go to www.maxtronic.com website under support and firmware and download the right model firmware for your unit. Unzip the file to desktop or any folder that you could later access easily. Prepare a hyperterminal setup with this setting on the properties: 19200BPS, or 11520BPS Data bits: 8, Parity: None, Stop bits: 1, Flow Control: none.

After this power down the unit and open up hyperterminal with those setting and hook the unit to the PC and power it back on. Make sure server is not attached to the array. Then hyperterminal screen would show invalid firmware begin firmware transfer, choose yes, sometimes it would ask you twice so you may need to enter 2 times of Y. After that go to the top of the hyperterminal windows menu and choose transfer, choose send as text file and enable view of all files, choose the firmware you had unzipped and click to begin transfer. Number would come up on the hyper terminal screen, after the transfer is done, it could ask for GO confirmation. Enter "Go" twice case sensitive. After that array is ready to use and old setup would be loaded to the array.