

Finding out the Identification String associated with Failing HD's

Problem: When a customer calls saying they are receiving an error similar to "cannot access information on 1/43 ha=0 id=0.....etc".

Solution:

First, login as a Superuser,
From the prompt type
cd /dev

Hit the enter key

```
/dev
abcssup:p15_$ 1 work*
br--r----- 1 root      backup      1, 43 Jan 17 1999 work
br--r----- 1 root      backup      1,104 Mar  3 1999 work2
br--r----- 1 root      backup      1,168 Jan 17 1999 work3
/dev
abcssup:p15_$
```

Now, from the prompt type

l work*

Hit the enter key

In our example, you can see the work File Systems are shown. Located four Columns to the left of those, is the Major/Minor identity column. This is referenced by the numbers "1,43, 1,104", etc. This allows the user the identify the error code to the work file system in question.

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