

## **ISOLATING PRINTER PROBLEMS**

If your printers were working yesterday, you come in this morning and they are not working now.....all of them.... Follow these steps.

From the ABCS Main Menu...select

**System Administration Menu>**  
**Printer Configuration>**  
**Test Supported Printer features**

Try and print to a printer, if the printer does not print

Assuming the Hardware is not the problem....It is an **Operating System Problem**

Try and print to a printer, the print is incorrect

Assuming the Hardware is not the problem....It is an **ABCS Software Problem**

Try and print to a printer, and the print just prints correctly..but does not line up

Assuming the Hardware is not the problem....It is an **ABCS Forms Problem**