

When trying to change to Screen 12 on Console, my system locks up....it says something about mouse

Problem: Customer calls with a locked up system. He or she tries to use the Alt-F1, F2, etc. keys, to no avail. When switching to screen 12, screen 12 says
Something about "connecting your mouse up". In almost all cases, it is telling you to hook up a mouse.

Solution: Perform shutdown and attach a mouse to your mouse port/ and or once you have logged back in from the prompt type....
disable scologin (then hit the enter key)