

## Osicom Log Clearing

**Problem:** Customer calls saying that his remote site is going up in down every Few days.

**Solution:** Clear the log file in the Host Osicom- then you have ammunition for The customer to take to the telephone company.

Call into the customers system..

From the prompt type # **cd /etc** Then hit the **enter** key

From the prompt type # **cat hosts** Then hit the **enter** key

Write down the **IP** of the hostfrad

From the prompt type # telnet <**hostfrad IP**>

You should see the Osicom Login Menu ask for your emulation

Select what ever letter is the DEC VT100 Emulation

The a menu will show up that has the option "logging"

Select that Option

When in the next menu you should see at the bottom of the screen "C" for clear logging. Do so now by hitting "**C**". Your log should have information, then clear.

Now select the quit or exit function to exit the Osicom