

# Osicom Router Troubleshooting Guide

## Advantage Business Computer Systems

### 11/28/00

The following document will provide troubleshooting information for the osicom routermate plus 56/64 k and routermate plus T1 routers.

1. Verify that the **power** light is green.

A. Absence of a green power light is an indication that the router has lost power .

2. Verify that the router has a green light for the **LAN port**, the **W1 port**, and the **power**.

A: Absence of a green LAN light indicates that the connection between the router and the Advantage system has been broken. If no green LAN light, check the connection from the 10 BASE-T connector on the back of the router to the ethernet switch.

3. Verify that the router has a green **W1** light.

A: Absence of a green W1 light indicates a problem with the telephone companies' network.

Now, to test your units...